

Halesworth Tool Hire & Pagoda Systems

Unit 5A, Blyth Road Industrial Estate, Halesworth, Suffolk IP19 8EN

Tel: 01986 873498 (Toolhire) / 01986 873614 (Computers)

Go to www.teamviewer.com

Click on green download for free button

Once downloaded (bottom left) – TeamViewer.exe

Click on downloaded file

Click on either: Basic Installation (*installs for multiple use*)

or Run Only (*one-time use*)

Make sure you also click on Personal/Non-Commercial use

Click Finish then Yes

Once install has finished, it will show a screen with lots of information.

Click close and then the TeamViewer screen will show, click on the 'X' in the green boxes to close.

It will show Your ID (*something like: 999 888 777*)

and a password (*like: 1234*)

Give us your ID and Password (these change at every use), and I can 'take control' of your computer and sort any issues